Collective impact at a community level is instrumental to addressing all the components of health and well-being within a community. Multi-service centers are one way to create and foster collective impact at a community level; the centers can serve as a location where different sectors and service providers can meet, work, and agree to solve a specific social problem using a common agenda, aligning efforts, and using common measures of success.[1] Through aligning efforts, multi-service centers are able to provide multiple types of services to diverse populations in terms of socio-economic status, age, cultural background, and gender. To understand best practices for multi-service centers serving diverse populations, our team interviewed 10 multi-service centers’ program- and executive-directors across the United States about how they operate their centers, what they perceive as essential to the success of their center, and what they would recommend other multi-service centers take into consideration. These interviews highlighted 11 key components any center providing multiple services should include in their strategic planning processes so they develop a multi-service center that meets the needs of clients, staff, and service-providers. These components range from setting up memoranda of understanding and establishing regular communication amongst staff members to creating center-wide safety protocols and celebrating successes. This paper is not meant to be a step-by-step guide of how to start a multi-service center, but rather a list of high priority topics to consider when developing a multi-service center that aims to ensure healthy lives and promote well-being for all people in a community.